



# Team Zone Terms and Conditions

## Booking and Refund Conditions

Tent bookings close at **5pm Thursday 5 May 2016**. The Tent Booking form and full payment must be received by Gold Coast Airport Marathon (GCAM) on or before 5 May to confirm the booking. Upon cancellation, no refund or credit of any nature in relation to the tent package(s) and/or ancillary items, is provided for any reason whatsoever, or in any circumstances, unless and to the extent that the Event Organiser is required to provide a refund or payment at law.

## Tent Locations

Team Organisers will be advised of their tent locations once all bookings are confirmed (mid May). Tent sites will be allocated in accordance with time of booking and full payment received. If you have any special requirements or any circumstances which may impact the amount of space you require, please advise GCAM at the time of booking. Although requests are taken into consideration where possible, the final tent location is at the discretion of the Event Managers.

## Tent Inclusions and Power

Tent bookings are only inclusive of the items listed in the package. BBQs and urns are the only additions that will be organised on request by GCAM. If additional power is required, this must be purchased at the time of booking. Any additional furniture must be organised by the individual or company hiring the tent package. Please note, teams cannot BYO BBQs for health and safety reasons. Any electrical items brought onsite must be tagged and tested by a qualified technician. The Event Manager reserves the right to remove any electrical item that does not have an up-to-date electrical tag attached to it. Please do not overload powerpoints; urns are only to be plugged into 10AMP powerpoints. **The use of double adaptors and powerboards is prohibited in all tents due to the power limitations of the Race Precinct.**

## Team Zone Etiquette

The Team Zone is a social area and is therefore not a place to solicit and/or promote your place of business/product/service. The distribution of flyers and/or any other promotional activity is reserved only and by prior agreement for the Official sponsors of the event. Teams can erect company signage and colours within their tent and designated courtyard area, however anything beyond this cannot be displayed without the prior approval of the Event Managers.

## Food and Beverage

Unless advised otherwise by the Event Manager the Team Zone is an alcohol free zone and BYO alcohol is not permitted. Food and beverages are available for purchase at the Race Precinct. If you source your own caterer, please ensure they hold the necessary licenses and adhere to Council regulations. If you intend on preparing your own food, you must contact the Gold Coast City Council and apply for a Temporary Food License to ensure you are taking the appropriate measures for your team's health and safety. Refer to [www.goldcoast.qld.gov.au](http://www.goldcoast.qld.gov.au) (Permits and Licensing – Food Business) for further details. All groups preparing food must comply with the Australian and New Zealand Food Standard Code with further details provided closer to the event.

## Bump-in and Bump-out Requirements

Tent bookings can be made for one or both days. Please stipulate your selection clearly on the booking form.

## Saturday only Bookings

Items can be dropped off and tents are accessible on the afternoon of **Friday 1 July between 2:00pm and 5:00pm**. No vehicles allowed on site. A ten (10) minute load zone will be established within the race precinct, indicated on the precinct map. It is recommended to bring trolleys or some team members to assist as vehicle access will not be immediately up to the tent entrance, but only to designated load zone area on the Gold Coast Highway.

Tents must be vacated by 12:00pm midday on Saturday 2 July. Roads will reopen at approximately 11:00am with load zone operational from 11:30am. Tents must be left in a reasonable state and all signage and personal belongings must be taken with you. Any BBQs that have been used must be given a general clean and tidy up.

## Sunday only Bookings

Items can be dropped off and tents are accessible on the afternoon of **Saturday 2 July between 2:00pm and 5:00pm**. No vehicles are allowed on site. A ten (10) minute load zone will be established within the race precinct, indicated on the precinct map. It is recommended to bring trolleys or some team members to assist as vehicle access will not be immediately up to the tent entrance, but only to designated load zone area on the Gold Coast Highway.

Tents must be vacated by 3:30pm on Sunday 3 July. Roads will reopen at approximately 2:30pm with load zone operational from 3:00pm. Tents must be left in a reasonable state and all signage and personal belongings must be taken with you. Any BBQs that have been used must be given a general clean and tidy up.

## Weekend Bookings

Items can be delivered and collected to and from your tent within the hours indicated above. Please dispose of rubbish and leave your tent in a reasonable state between events. Your tent will be "refreshed" between Saturday and Sunday; bins will be emptied and ice replenished. Where applicable, BBQs will also be cleaned. Anything outside of these tasks is the team's responsibility.

## Security and Risk

Security will monitor the area on Saturday 2 July and Sunday 3 July 2015, however while all care is taken, GCAM shall take no responsibility for any loss or damage to any team's stock, equipment, reputation and goodwill that may result for whatever reason, either before, during or after the event. GCAM recommends that the team has in place all appropriate insurances and takes all reasonable precautions in regards to the safekeeping of valuables.

## Damage

Teams must not adhere or affix to, write on, screw into, hammer or modify the supplied structure. Nor shall a team member insert any item under the surface of the tent without first seeking permission. If damage is made to any equipment or property associated with the event by the team, the Company is liable for such damage and should inform the GCAM office immediately.

## Force Majeure

No party is liable for any failure to perform or delay in performing its obligations under this Agreement (other than obligation to pay money) if that failure or delay is due to anything beyond GCAM's reasonable control including fire, storm, flood, wet weather, earthquake, explosion, war, invasion, rebellion, sabotage and epidemic. If that failure or delay exceeds 30 days, the other party may terminate the Agreement with immediate effect by giving notice to GCAM. Neither party shall be liable to the other for any breach of any term of this Agreement if such breach arose by reason.